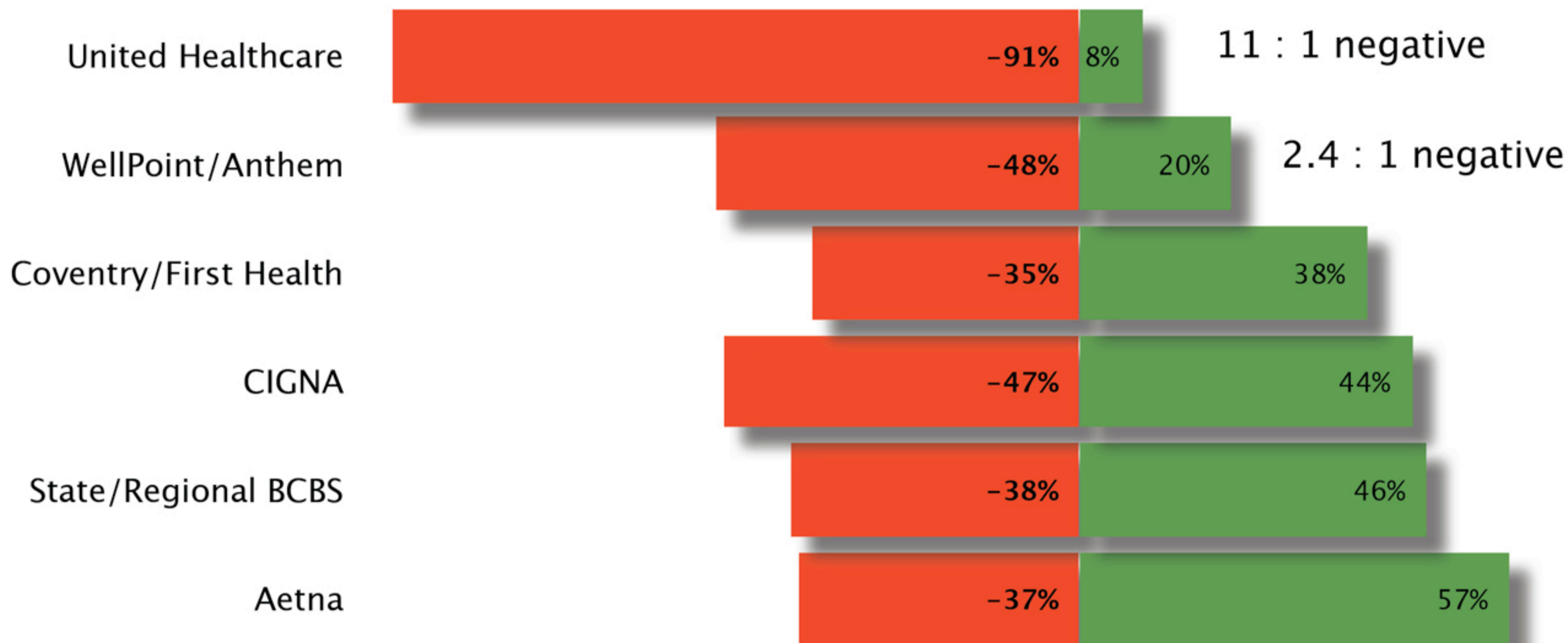


National Survey of Hospitals Exposes Bad Insurance Company Behavior

PAYOR IMAGE AND REPUTATION



91% of participants in a national survey of hospital leaders rated United Healthcare as “least favorable” when compared to other major payors in the U.S. The survey, which gathered the opinions of more than 1,000 hospital representatives in over 44 states, was conducted to shed light on how different health insurance companies interact with hospitals and doctors, using their negotiating power to influence the different facets of healthcare in our country. Survey respondents represented nearly 10% of the hospitals in the country.